

LEADER VS BOSS: 12 DELINEATING LEADERSHIP CHARACTERISTICS









#### Teach you why and how to do it.



#### Tell you what to do.



A focus on the why is one of the critical characteristics of a leader – it makes learning sustainable and transferable to other situations.

# 11. EMOTIONAL INTELLIGENCE





#### Emotional and people experts

## BOSSES

#### Subject matter experts



A boss is a subject matter expert. A leader is an emotional and people expert. Great leaders are very sensitive, albeit not emotional.

# 10. DISTRIBUTION OF SUCCESS





#### Want you to feel successful.

## BOSSES

#### Need you to perform.



One of the incredible characteristics of a leader is linking individual success to the success of those they lead.

If those people do not succeed, the leaders have failed in both their minds – and hearts.









#### Build your confidence for selfaccountability.

## BOSSES

#### Hold you accountable.



A boss holds you accountable. A leader grows the confidence and passion from within you to build selfaccountability.

It is an incredible process to watch unfold and supports sustainable success all around.







# Measure success by passion and impact of the people they influence.

## BOSSES

Measure success by a title or rank in the hierarchy.



Bosses determine their success by a title position or hierarchy in the business.

Leaders define their success by the passion and impact of the people they influence.







# Independent of authority and position

## BOSSES

# Dependent on authority and position



A boss depends on positional power to have an impact. Leadership influence in not dependent on power or position.

Some of the most fantastic leaders I have encountered had no authority over the people they influenced.







#### Focus is on what is right.

## BOSSES

#### Focus is on what is right now.



A boss focuses on what is right now – putting out the daily fires.

A leader stays focused on doing what is right.

# 5. OPERATIONAL & DECISION PRIORITIES





#### Operate with a legacy in mind.

## BOSSES

#### Operate with competition in mind



A boss focuses decisions on the competition. Leaders stay aware of their competition, but operate with a legacy in mind.

This also supports not making potentially bad decisions at the moment and focusing on the future.







#### Driven by passion and purpose

## BOSSES

#### Driven by fear and reaction



A boss is driven by fear and reaction. A leader stays driven by passion and purpose – even during the challenging times.







#### Want you to do better than they did.

## BOSSES

#### Want to always be your boss.



This is a HUGE definer of a boss vs leader. A boss always wants to stay your boss. A leader – much like a parent – wants you to do better.

A leader would proudly build you to 'the boss.'







#### Get joy from others' success.

## BOSSES

#### Get joy from their success.



A boss gets pleasure from being recognized for doing a great job.

Leaders get pleasure out of seeing others rewarded for the fantastic results of their passion.







# Build your confidence so you will tell them what they need to hear.

## BOSSES

# Build your fear so you will tell them what they want to hear.



Bosses keep you wondering or in fear just enough so that you tell them what they want to hear. At the least, they condition you not to say what they do not want to hear.

Leaders build your confidence and trust so you will tell them what they need to hear.

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